

## ROYAL HOLIDAY PALACE Lara / ANTALYA

'Ultra All Inclusive'

Fact sheet 2015 - Summer

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#### **INTRODUCTION**

Royal Holiday Palace, one of the Stone Group Hotels has been built on an area 53000 m<sup>2</sup> and opened in April 2011. At a distance 17 km to Antalya City Centre and 15 km to Antalya International Airport.

Royal Holiday Palace is advantagous for guests due to the short transfer to Antalya Airport especially those with children. With the Chateau-style architecture, comfortable and stylish rooms we provide fruit baskets to greet the guests on their arrival day.

The presentation of the food shows the importance and attention from the kitchen in all of the Restaurants. Offers different tastes of the world cuisine with Theme Nights, Show corners, generous buffet, as well as Seafood, Italian, Grill, Fareast and Mexican Restaurants.

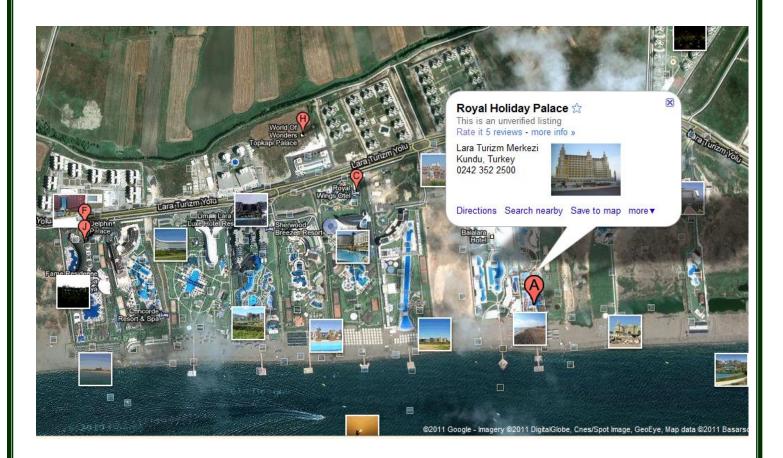
Royal Holiday Palace which contains a combination of history, mystery and comfort of today's modern architecture, is an ideal property for an unusual vacation.

It is possible for guests to find a place to relax and read a book in a quiet corner or enjoy the different activities of Animation Team in the magnificent garden of the hotel. Our Outdoor pool is unusual with its charming design.

The proffessional Animation Team appeals to guests of all ages to spend their time entertaining with various daily activities, sport competitions, evening shows, musicals and kids activities.

Water slides and Funfair with a variety of toys ensure guests a fantastic holiday.

At the Spa Center different kind of massages, algae therapy and skin care treatments help the guests to relieve tiredness. In addition there is a Turkish Bath, Sauna and Steam Bath available free of charge.



#### **LOCATION**

Name Royal Holiday Palace Hotel

Opening Date APRIL 2011

Category 5 Stars Resort Hotel

Capacity 604 Rooms

Address Lara Tourism Centre

Antalya / Turkey

Distance to Airport 15 km

Distance to Antalya 17 km

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Season 12 Months

**Location** Situated in Lara Tourism Center on 53.000 m<sup>2</sup> area.

**Pension** Ultra All Inclusive

C/Out & C/in C / Out 12:00 and C / In 14:00

Late c-out until 18:00h. is extra charge per hour. After 18:00h should

be paid total amount of room rate.

Credit Cards Visa, Mastercard

**Lift number** 6 lifts for guests

**Floor** 10 floors

**Pets** Pets are not allowed.

#### ROOMS

Total 604 rooms:

- 461 Superior Rooms
- 56 Family Rooms
- 47 Duplex Rooms
- 24 Deluxe Suite
- 7 Suite Rooms
- 6 Handicapped
- 2 Triplex Suite
- 1 King Suites

There is a balcony, carpet floor, electronic room key, chair or sofa, business table, mini bar, national and international satellite TV, radio on TV, direct dial phone, bathroom amenities, hairdryer, WC, bathroom with shower or bathtube, bathroom phone, central air conditioner, electronic safe in all rooms. Daily room cleaning, towel change and linen change at least 3 times per week are available. Regarding guest's request baby cots can be put to room. All rooms are non smoking rooms.

Superior Standart Room  $46 \text{ m}^2$ , decorated with modern design. Minimum capacity 2 maximum capacity 3+1

pax. With landview, side sea view and sea view.

**Duplex Room** 75 m<sup>2</sup>, two floors. One bedroom with french bed, second bedroom with

twin bed and no connection door. Bedroom for adults is upstairs including bathtube – WC in bathroom. 2 single bed, shower and WC on the

first floor. Minimum capacity 2+2 and maximum capacity 4 pax.

Handicapped Rooms 6 Handicapped Rooms. Land View. Minimum capacity 1 and maximum

capacity 2 pax. Land View.

**Family Room** 60 m<sup>2</sup>. 2 bedrooms. Bedroom for adults has french bed. Kids bedroom has

twinbed. Connected with connection door. Maximum capacity 4 pax.

**Suite Room** 60  $m^2$ . One bedroom and one living room. Maximum capacity 2 + 1. Land View.

**Deluxe Suite Room** 85m<sup>2</sup>. 2 bedrooms and one living room. French bed in adults bedroom.

There is bathtube and WC in bathroom. Kids bedroom has twin bed and shower and WC in bathroom. Maximum capacity 4 pax. Mostly with Jacuzzi in

bathroom. Land View.

**Triplex Suite** 114 m<sup>2</sup>, three floors. 2 bedrooms and one living room. Bedroom for adults

is upstairs including bathtube and WC in bathroom. Twin bed, shower and

WC on the second floor. Maximum capacity 4 pax and Land View.

King Suites 180 m², with two floors. On the First floor room for children- twin bed,

bathroom with shower, WC, and living room. Living room with sofa group. Entrance with ante-room and kitchen. On the Second floor room for parents, french bed, bathroom with shower, WC. Rooms are covered with laminated

parquet. Maximum capacity 4 pax and Sea View.

Honeymoon Concept

Breakfast to the room on the morning after arrival day, free A la carte reservation, fruit basket, a bottle of champagne and dessert plate in the room on arrival will be provided for honeymoon guests

Birthday and Wedding Anniversary Concept

Fruit basket is sent to the guest's room if they have a birthday or wedding anniversary.

#### FOOD & BEVERAGE SERVICES

**Food facilities** 

Palace Main Restaurant Start your day with open buffet breakfast by the pool view between

07:00h and 10:00h. Palace Bistro is open for a perfect late breakfast from 10:00 until 11:00. Marvelous lunch buffet between 13:00 & 14:30 and dinner from 18:30 until 21:00. Diet Buffet is

available at lunch and dinner.

**Bambino Kids Restaurant** The restaurant for little guests has breakfast between 07:00 and

10:00 o'clock, lunch between 12:30 – 13:30 and dinner between

18:00 -19:00.

**Turquoise Snack Restaurant** For a wonderful lunch with sea view join us between 12:30 and

*15:00*.

Palace Bistro & Patisserie Between 24.00 and 07.00 midnight snack is served with variety of

food in Bistro Restaurant. In addition the patisserie with tasty

cakes sorts is available between 16:00 - 23:30.

Food Corners Ice Cream, Coffee & Cake, Toast, Doner Kebab, Baked Potatoes,

Dessert, Pizza, Sandwich and Fruit in the mini restaurants under

the Amphitheatre are available for guests.

**Turkish Tent** Open between 12:00 and 16:30 for Traditional Turkish Pastry

Service. (open weather depended)

A la Carte Restaurants

Vapiano (Italian) Restaurant With delicious Italian tastes and ideal atmosphere Vapiano

Restaurant is open for guests between 18:30 and 21:30.

Hashi (Fareast) Restaurant Different kind of tastes are served from 18:30 until 21:30

in Hashi Restaurant.

Lal (Grill ) Restaurant While tasting Turkish unique tastes, to indulge yourself in a

magical Turkish night with turkish hospitality, Lal Restaurant is

open between 18:30 and 21:30.

**Deep Blue (Seafood) Restaurant**With an unmissable ambience and Seafood from the Mediterranean

Sea you can have an unforgettable dinner at the Deep Blue

Restaurant between 18:30 and 21:30.

El Torito (Mexican) Restaurant

The tastes of Mexican Cuisine which we chose only for you are

tasteable at the Mexican Restaurant between 18.30 and 21:30.

#### **BEVERAGES FACILITIES**

Pera Lobby Bar Enjoy the relaxed atmosphere and rotation of the earth with a

drink at Pera Lobby Bar. Open 24 hours.

Piano Lobby Bar Enjoy the fine atmosphere of our lobby accompanied by piano

live performances between 17:00 and 24:00.

**Pool Bar**Taste our favourite cocktails at the Pool Bar between 10:00 and

24:00. Live Music and special animation activities are available

some days in the week.

*Pier Bar*Feel the sun with a cool drink between 09:30 and 18:00 at Pier

Bar.

Terrace Bar Open between 17:00 and 24:00 at lobby terrace.

**Turquoise Snack Bar** Offers variety of drinks between 10:00 and 17:00.

Amphi Bar Situated near the pool and serves between 10:00 and 21.30.

Oxygen Disco Bar Enjoy the music played by our Dj from 23:45 until 02:30.

**Bowling Bar** While you play Billiard or Bowling, enjoy a drink between 16:30

and 24:00.

Cafe Turk Traditional Turkish Coffee at Cafe Turk. Open between 16:00

and 23:30.

## **POOLS**

Especially designed for guests looking for different alternatives for Sea and Sun Tourism.

#### **OUTDOOR POOL**

You can enjoy your time during the hot weather of the summer season in our pools which are cleaned every day. Have fun sliding in the different water slides.

**❖ Main pool** 3700 m², 140 cm deep

❖ Water Slides Pool270 m², 110 cm deep

#### KIDS POOL

You can watch your children while they enjoy their time in Kids Pool and Slides which are situated near Kids Club.

\* Kids Pool  $50 \text{ m}^2$ , 35 cm deep

**♦ Kids Water Slides Pool** 50 m², 85 cm deep

#### INDOOR POOL

For the guests who would like to enjoy their time with swimming in cold winter months, we offer our heated Indoor Pool which is 300 m² large and 140 cm deep.

There is an indoor Kids pool near the Indoor pool which is  $16 \text{ m}^2$  large and 35 cm deep. In addition 2 whirlpools are available for guests,  $15 \text{ m}^2$  large each. Heated Indoor pools are available until 1st of April.

## ENTERTAINMENT PROGRAMME

You can watch the evening shows performed by the proffessional and international animation team with unforgettable memories of a vacation between pool and sea view. At the Amphitheatre with 1000 guest capacity we have different shows every day for our guests from different countries.

#### Daily Activities

- **❖** *Morning Gym*
- **❖** Dance Courses
- **❖** Intelligent Games
- ❖ Step Aerobic
- **❖** Table Tennis (**Bowling area/Game Room**)
- **❖** Boccia
- ❖ Beach Volley
- **♦** Water Gym (Pool)
- **❖** Water Polo
- ❖ Pool Games
- Dart

#### Night Activities

- **❖** *Proffessional dance shows*
- Musical Shows
- ❖ Professional Evening Shows
- Competitions

#### After Show Activities

- **❖** *Live Music*( *Some days in a week*)
- ❖ Disco Concept Days (Pier Party; one day per week)

## KIDS CLUB

Mini Club

For between 04 and 12 age Kids. Under 4 age children should be accompanied by parents. Working hours 10:00 to 12:00 after lunch 14:30 to 17:00.

## Daily Activities

- \* Face painting
- \* Table games
- \* Cartoon Film
- ❖ Handwork Hobby work
- ❖ *T-shirt painting (extra charge)*
- ❖ Sand painting (extra charge)
- **❖** Boccia
- ❖ Mini Basketball

#### **Evening Activities**

❖ Mini Disco

### SPA & WELLNESS

Our tranquil Spa and Wellness centre is here to enable you to relax and refresh your body and mind. There is a wide variety of indulgent treatments available from Turkish bath to Thai massages. Indonesian Bali masseuses gently press he bodies energy points to balance your energy. The massuers use a natural oil to help your skin to relax and feel revitalised, when you leave you will feel yourself relaxed and calm.

#### Wellness ve SPA Services;

- Turkish Bath
- Sauna
- Steam Bath
- ❖ Jaccuzi
- \* Capsule Treatment
- Massage
- Skin Care
- ❖ Body Treatment
- \* Relax room
- Vitamin Bar

## **BANQUETING ROOMS**

#### **Technical Materials**

- Barkovision
- **❖** Barkovision curtain
- ❖ Barkovision voice system
- Microphone with cable
- Microphone without cable
- **Stand** microphone
- Cyclopes
- Head set
- Flipchart
- ❖ Board Pen
- File & pen

Detailed information about extra charged services can be taken from the Sales Department.

#### Size and Capacity of Banqueting Rooms

	Width	Length	M <sup>2</sup>	Height	Banquet Style	Classroom Style	Theatre Style	U Style	I Style
Gravillea	41 m	33 m.	1300 m2	4,20 m.	1000	400	1100	100	70
Lespedeza	17 m.	14 m.	215 m2	3,90 m.	*	100	140	90	40
Erica	14,5 m	10 m.	140 m2	3,90 m.	*	80	120	50	40
Albizia	14 m	8 m.	110 m2	3,90 m.	*	60	90	40	30

# ULTRA ALL INCLUSIVE CONCEPT SERVICES (FREE OF CHARGE)

#### Food & Beverages

- Open buffet; Breakfast, Late Breakfast, Lunch and dinner
- Midnight Snack Buffet (Bistro Restaurant), Diet buffet (Main Restaurant), Children buffet (Main Restaurant)
- \* Theme buffets certain days during the week.
- ❖ Fruit basket set-up to the rooms (only first day)
- Snack-Beach Restaurant serves certain hours during the day
- Local and some imported alcoholic and non-alcoholic beverages (During the bar operation hours)
- ❖ Local, some imported alcoholic, non-alcoholic beverages during the lunch and dinner
- ❖ Daily refreshed minibar. (Soft drinks and beer)
- \* Tea, coffee and hot water set-up in the rooms.
- Patisserie certain hours during the day.
- ❖ Open Ice cream service at dinner & lunch
- Turkish tent where yoghurt drink and traditional Turkish pastry and tea are served.
- Food Corners (serves certain hours during the day) Pizza, Dessert, Doner Kebap, Coffee& Cake, Toasted, Ice Cream, Baked Potatoes, Sandwich and Fruit.

#### Rooms

- Electronic safe
- Daily housekeeping services
- Towels are changed every day.
- ❖ Satellite TV
- Linen change once in 2 days
- Slippers

#### Sport & Entertainment

- \* Tennis courts daytime use with reservation
- Tennis Equipments
- Table tennis
- ❖ Beach volleyball
- Fitness center
- Sauna, Steam Bath, Turkish hamam
- ❖ Jacuzzi
- Dart
- **❖** Aerobic
- Aquapark and Funfair
- **❖** Water Gym

#### Entertainment

- Daily animation activities
- ❖ Night animation shows.
- ❖ Live music (on certain days of the week)

#### Children Activities

- **❖** *Mini Club* (4-12 age)
- ❖ Mini Disco
- Children game area and Water Slides & Funfair

#### **Others**

- ❖ Wireless Internet Access in Lobby area.
- ❖ Deck chairs & umbrella
- ❖ Beach and pool towels (with deposite, during the day, first change of beach/pool towel change is free of charge, second change of towels is with fee)

## ULTRA ALL INCLUSIVE CONCEPT SERVICES (EXTRA CHARGE)

#### Food & Beverages

- ❖ All fresh squeezed fruit and vegetable juices
- **❖** *Import champagne*
- \* Room Service
- ❖ All local and import bottle wines
- ❖ Luxury import drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc,)
- ❖ Special produced local and import wine
- ❖ 5 A la Carté restaurants (Italian, Seafood, Fareast, Mexican and Grill Restaurants) serve 6 days a week (Reservation has to be made in advance). Fee for Cover.
- \* Teppenyaki Menu in Fareast restaurant

#### Sport & Entertainment

- \* Tennis court (with floodlighting)- with reservation
- \* Tennis courses
- **❖** All water sports

#### Other Activities and Services

- **&** Babysitting (with reservation in advance)
- Hairdresser
- Shopping area (Boutique, Souvenir, Silver, Market, Jewellery, Leather & Bag)
- Massages and Peeling
- Beauty center and services
- Doctor and nurse
- ❖ *Dry cleaning and Laundry*
- Business Center
- Photo Services
- \* Rent a car
- ❖ Bowling, Billiards and Computer games
- Internet Cafe
- Telephone, Fax
- ❖ Birthday cakes and flower requests
- Bathrobe

## 2015 SUMMER ULTRA ALL INCLUSIVE CONCEPT

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*	Breakfast	07:00 - 10:00	Palace Restaurant	Ground floor
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**	Late Breakfast	<i>10:00 – 11:00</i>	Palace Bistro	Lobby Floor
*	Lunch	<i>13:00 – 14:30</i>	Palace Restaurant	Ground floor
*	Dinner	<i>18:30 – 21:00</i>	Palace Restaurant	Ground floor
*	Midnight Snack	<i>24:00 – 07:00</i>	Palace Bistro	Lobby floor
*	Turquoise Snack*	12:30 - 15:00	Snack Restaurant	Beach
*	Patisserie	16.00 - 23.30	Palace Ristro	Lobby Floor

#### Food Corners

<ul><li>*</li><li>*</li></ul>	Turkish Tent* Doner Kebap* Pizza* Baked Potatoes*	12:00 - 16:30 12:00 - 14:00 12:00 - 15:00 14:00 - 16:00	Snack Snack Snack Snack	Beach Amphi area Amphi area Amphi area
*	Coffee&Cake* Ice Cream* Toasted Bread *	16:00 - 17:00 13:00 - 15:00 11:00 - 14:00	Snack Snack Snack	Amphi area Amphi area Amphi area
*	Dessert* Sandwich* Fruit*	16:00 – 17:00 12:00 – 14:00 12:00 – 14:00	Snack Snack Snack	Amphi area Amphi area Amphi area

#### A la Carte Restaurants

*	Lal Restaurant	<i>18:30 – 21:30</i>	Grill Restaurant	Lobby Floor
*	Vapiano Restaurant	<i>18:30 – 21:30</i>	İtalian Restaurant	Lobby Floor
*	Deep Blue*	<i>18:30 – 21:30</i>	Seafood Restaurant	Beach
*	Hashi Restaurant	<i>18:30 – 21:30</i>	Fareast Restaurant	Lobby Floor
*	El Torito Restaurant	18:30 - 21:30	Mexican Restaurant	Lobby Floor

## Beverages

*	Amphi Bar*	10:00 - 21:30	Amphi area
*	Terrace Bar*	<i>17:00 – 24:00</i>	Lobby Floor
*	Pier Bar*	09:30 - 18:00	Beach
**	Turquoise Snack Bar*	10:00 - 17:00	Beach (Beverage service)
**	Pera Lobby Bar	24 hours	Lobby Floor
*	Piano Lobby Bar	<i>17:00 – 24:00</i>	Lobby Floor
*	Pool Bar*	10:00-24:00	Pool area
*	Bowling Bar	<i>16:30 – 24:00</i>	Ground floor
*	Oxygen Disco	23:45 - 02:30	Ground floor
*	Cafe Turk*	<i>16:00 – 23:30</i>	Ground floor

<sup>\*</sup> Dependent on weather conditions.

## 2015 SUMMER FUNFAIR & AQUAPARK CONCEPT

#### *AQUAPARK* ( 10.00 – 12.00 / 14.30 – 17.30)

#### For Adults (5 slides)

(Children under the age of 7 need written permission from their parents)

**	1. Slide	Length 73,91m.	
*	2. Slide	Length 97.02m.	Height 9,60m
*	3. Slide	Length 79,67m.	Height 9,80m
**	4. Slide	Length 40,70m.	Height 9,60m
*	5. Slide	Length 40,21m,	Height 9,60m

#### For Children

(Children under the age of 15 can use)

#### Children Slides: 3 slides

**	1. Slide	Length 10,72m.	Height 3,30m.
**	2. Slide	Length 10,60m.	Height 3,30m.
**	3. Slide	Length 23,67m.	Height 3,30m.

#### FUNFAIR ( 15.00-17.30 / 19.00 - 21.00 )

*For Adults* (*Children under the age of 7 need written permission from their parents*)

*	Discovery	Maximum Capacity:	8 <i>pax</i>
*	Ferris Wheel	Maximum Capacity:	8 pax
*	Gondol	Maximum Capacity:	16 pax

#### For Children

*	Dodgem	Maximum Capacity	8 <i>pax</i>
*	Plane	Maximum Capacity	6 <i>pax</i>
*	Swing	Maximum Capacity	12 pax
*	Trambolin**	Maximum Capacity	4 pax

<sup>\*\*</sup> Children under the age of 3 are not allowed to use. Max weight 60 kg per person.

<sup>\*\*</sup> Dependent on weather conditions

#### POLICY & PROCEDURES OF CONCEPT

- ❖ Beverage service in all restaurants should be served with glasses. No bottle service is available.
- ❖ All beverages will be served to the table by the service person (except breakfast)
- Service person has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guests well being.
- ❖ A la carte restaurants Fee for Cover.
- Luxury import drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc), champagnes, puros and import wines are not included for UAI Concept.
- \* There are 4 bottles of water, 2 bottle of mineral water, 2 fruit juices, 2 Cola, 2 Fanta and 2 beers in Minibar and this is refilled one time per day. On the mini bar we have hot drink setups.
- ❖ Ala carte restaurants are available only with reservation.
- \* Room Service is extra charge.
- ❖ Fresh fruit and vegetable juices are extra charge.
- ❖ No alcoholic beverage service to the guests under 18.
- ❖ Pets are not allowed.
- ❖ Time and place of Animation Activities and opening hours of the restaurants can change dependent on weather conditions.
- \* Catalogue texts should be checked from Sales Department and after confirmation of Sales Department can be printed. Hotel takes no responsibility of catalogue text without approval.
- ❖ All import drinks served are permitted by customs directorate.
- ❖ Complimentary and chargeable services may be altered during the season dependent
- ❖ on the supply of some import and local goods.
- According to the Turkish Law no.4207 smoking is prohibited Indoors (rooms, lobby, restaurants, etc.). We thank you beforehand for your kind sensitiveness about this new law.
- ❖ For safety of our guests and to benefit from our services, armband is applied in our hotel.

#### **AWARDS**

#### 2013

- \* Ben Swiss Club
- Recommended by Zoover Holiday Reviews
- ❖ Coral Travel Top 100 World Best Hotels

#### 2012

- Blue Flag
- Tripadvisor Award
- Thomas Cook Awards
- \* Recommended by Zoover Holiday Reviews

#### 2011

Tez Tour Worldberry